



Strength of Character and College Ready

### Frequently Asked Questions

#### 1. How do I find out which bus my child will ride?

A student's bus stop and bus number assignment can be obtained by clicking on the school bus icon located on the District's web site. Once at the e-link login screen, enter the student's STUDENT ID number for both Username and Password. Once logged in, select "**Working with Students**". Then select "**View My Students**". The student's information will be shown under the "Student Information" section. This page may be printed and used in lieu of a bus pass.

#### 2. How do I request a bus stop change?

To request a bus stop change, please contact the supervisor for your student's school of attendance. Contact numbers and email addresses can be found by clicking on the link below. Bus drivers are not authorized to change bus stops. Bus stops are only changed for safety reasons. Middle and High school students may be required to walk up to 5/10 of a mile to access the nearest bus stop. Elementary students may be required to walk up to 3/10 of a mile to access the nearest bus stop.

#### 3. How are bus stops established?

The locations of bus stops are determined by the Transportation Routing Coordinator with assistance from the Transportation Route Supervisor. The safety of students is the first consideration when determining bus stop locations. Buses will travel street segments that are 3/10 – 5/10 of a mile long and which provide a safe turnaround area for the bus. The following factors are taken into consideration when establishing safe school bus stop locations.

#### Safe Bus Stops

- Choose "near-side" stops whenever possible.
- Minimize the need for students to cross a road from the stop to the bus regardless of the type of roadway.
- Students **must not** cross multi-lane roads where all traffic is not controlled by the presence of a school bus stop arm and flashing lights.
- Pick locations that offer adequate lighting.
- Choose locations with sufficient space for students and parents to wait at least 12 feet from the roadway.
- Consider the surrounding environment.

#### **4. What is MyStop?**

The Bibb County School District provides a web based “app” that allows our stakeholders and students to use their computer or smartphone to view the current location of their assigned bus and its current “live” route status. Click on the following link for more information.

#### **5. What do I do if I want my student to ride a different bus or get off at a different stop?**

Students are assigned to buses and established bus stops closest to the address on file in the student’s records. The address in the student’s records must be updated before any permanent request for change of bus or bus stop.

For special and extreme circumstances, school administrators may request a temporary change of bus or bus stop assignment for students. Contact your student’s school administrator for assistance. *BCSD Transportation Department reserves the right to deny permission of temporary riders based on capacity limits and student behavior.*

#### **6. What if my family moves?**

If your family moves, you should update your student’s address information at the student’s school of attendance as soon as possible. Transportation service for a student is provided based on the student’s address of record (address that is listed in the student’s records). Therefore, it is extremely important that this information remain current at all times.

#### **7. What time should my student arrive at the bus stop?**

Students should arrive at the bus stop 5-10 minutes before the established bus stop time.

#### **8. How long does it take to establish transportation for a student?**

It takes 3 days from the date that the student’s registration and request for transportation information has been entered into the District’s student database before services will begin. Eligible students may request transportation services during school enrollment or at a later date. Transportation requests made be made through the student’s school of attendance or by contacting the transportation supervisor for your student’s school. Click on the following link for Transportation contacts.

#### **9. What is S.O.A.R.?**

S.O.A.R. is a part of the Student Transportation Education Plan. To protect the safety (physical and emotional) of each individual student on the bus, and to develop bus-riding behaviors that will be relevant and meaningful when the student is out in the community. Students are expected to be **safe, orderly and respectful**. For more information, please click on the following link. Student Transportation Education Plan

#### **10. Why does my student have to walk to school?**

Per Board Policy ED, the school system provides transportation for all elementary and secondary pupils who live more than one and one half miles from school by the most practical route from their

assigned school. Pupils that live within one and one half miles of their assigned school are considered to in the Walk/Parent Responsibility Zone.

**11. How can I become a BCSD school bus driver?**

Apply on line at [www.bcsdk12.net](http://www.bcsdk12.net). The District provides free CDL training and testing for individuals that successfully complete the sit down interview process, obtain their CDL permit and pass the criminal background check.